

# PRIVACY DECLARATION

Fast Fibr LLC (the Company) is not directly a provider of Internet access, telecommunications services or digital television (cable TV). Instead the Company acts as a project developer and systems integrator for private networks, acting solely as a managed service provider. By keeping with what we do best, we ensure network uptime, performance and compliance when necessary or when state and federal regulations require.

Fast Fibr's (pronounced "fiber") micro-Content Delivery Network (mCDN™) is a privately installed fiber optic network capable of supporting the GPON (gigabit passive optical network) broadband standard. In most cases the network privacy policy is governed by community members themselves, when these policies do not exist the following is a summary of the network privacy rules Fast Fibr abides by in strict compliance to our internal codes of conduct.

## Protecting Your Privacy

Earning and keeping your trust is at the core of our business. We are committed to protecting the personal and financial information you've entrusted to us. In accordance with federal privacy regulations, we would like to share with you the principles and policies that we use to ensure the privacy of User information.

## Our Pledge To You

While information plays a large role in our ability to provide superior service, we know that our most important asset is our User's confidence in us. Keeping information secure, and using it only as our Users would want us to, are matters of principle. With this in mind, here is our pledge to each and every User.

## We will:

- Respect the trust you place in us and the confidential nature of the information you provide through your business relationship with us.
- Limit the collection and use of User information to what we believe would be useful to service your accounts, administer our business, or tell you about our services.
- Restrict employee access to the very limited User information we do gather only to those who need to know in order to provide services to you.
- Educate our employees to reinforce the importance of confidentiality and User privacy.
- Maintain appropriate security standards and procedures to protect information about you.
- Respond quickly to your request to correct inaccurate information.

You can count on us to protect the privacy of the information you have entrusted to us and to provide you with the responsive, professional service you deserve.

## Information We Receive

The information we collect and maintain about you comes primarily from you during the course of establishing your account. This information, not available publicly, comes from the following sources:

- Information you provide to us when you fill out account opening documents, complete a form, or make a request for services.
- Information from your transactions with us. Credit card information is never stored on our systems.

- Information obtained from other employees or agents within the company that speak with you.

### **How Information Helps Both You and Us**

Our mission is clear: to help you reach your fund raising goals. Information about you and your accounts plays a key role in our ability to succeed in this mission. It also helps us service your accounts and administer our business. For example, we use information about you to:

- Respond more accurately and efficiently to your requests.
- Identify opportunities to give you more convenience and control by developing new services that may benefit you.

### **Keeping Information Safe**

We limit access to the information we have about you to those employees who need to know to provide you with services to help you meet your goals. We maintain appropriate physical, electronic and procedural safeguards to protect your information.

### **The Importance of Being Accurate**

We have security standards and procedures in place designed to prevent unauthorized access to your accounts and information. A key part of this process ensures that all information we have about you is accurate and up-to-date. If you ever discover inaccuracies in our data or if your information changes, we urge you to notify us immediately.

### **We Strictly Limit The Sharing Of Information**

To protect your privacy, we limit the information we share with third parties. We conduct our business with great respect for the confidential nature of the information being provided. We will not share information about you except as outlined below.

### **Sharing Information With Companies Who Help Us Provide You Services**

We may share the information described under the section captioned “Information We Collect” with external companies to complete a transaction you have requested or to help us service your account. We are highly selective in choosing these companies. All companies with whom we do business are contractually obligated to comply with strict standards regarding security and confidentiality, and the information can be used only for the sole purpose of providing the service we have requested the company to perform.

### **Sharing Information In Other Situations**

We may share the information described under the section captioned “Information We Collect” when we are permitted or required by law. Examples include responding to a subpoena or conducting a fraud investigation. We also may share this information when authorized by you.

### **An Ongoing Commitment To Your Privacy**

We are just as committed to protecting the privacy of our former Users as we are our current Users. If you choose to close your account(s) or become an inactive User, you will continue to be protected by the privacy policies and principles described in this policy.

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